

SAFETY WARNING! PLEASE READ!

Important Voluntary Recall Information Regarding Fluke T110, T130 and T150 Two-Pole Voltage Testers

Tuesday 6 November 2018

Dear Fluke Customer,

Fluke Corporation has identified a safety issue affecting certain Fluke T110, T130, and T150 Two-Pole Voltage Testers ("T-Pole Testers"). As a precautionary measure, Fluke has decided to **voluntarily recall** all of these products and provide affected customers with new and improved equivalent replacement products.

We are sorry for any inconvenience this might cause you, and hope you'll understand that customer safety is our utmost priority.

The following T-Pole Testers are being voluntarily recalled ("Recalled Testers"):

Fluke Item #	Fluke Model	Starting Serial No.	Ending Serial No.
4016950	FLUKE-T110	21570000	43529999
4016961	FLUKE-T130	21570000	43529999
4016977	FLUKE-T150	21570000	43529999

Please note the Fluke T90 is NOT impacted by this recall.

In addition, all Fluke T110, T130, and T150 T-Pole Testers shipped from Fluke after the 28th of August 2018 and with serial numbers greater than those specified in the last column above are NOT impacted by this recall.

A. DESCRIPTION OF SAFETY ISSUE:

It has been determined that certain Recalled Testers may experience premature failure of the interconnecting cable under cyclical bending stress. Recent experiments conducted by Fluke have shown a wide distribution in the number of cycles to failure exhibited by the Recalled Testers, meaning that certain Recalled Testers are subject to failure earlier than expected, leading to a useful life for certain of them that Fluke considers unacceptable.

Further, the cable may fail in an intermittent fashion where, depending on the cable flex orientation, it is possible for a Recalled Tester to pass a self check continuity test or validation on a known voltage source, while subsequent tests may display a false negative. The primary function of a T-Pole Tester is to detect the presence or absence of voltage to determine whether it is safe to touch an electrical installation and begin work.

SAFETY WARNING! PLEASE READ!**Important Voluntary Recall Information Regarding
Fluke T110, T130 and T150 Two-Pole Voltage Testers**

A false negative may lead to electric shock or arc flash from subsequent user actions as a result of the false negative indication, which may lead to injury or even death. Because of this risk, please IMMEDIATELY STOP using your T-Pole Tester and follow the recall instructions below.



Our R&D, Quality, and Safety teams have qualified a new cable to be used in the T-Pole Testers, which makes them more robust. In addition, we have now implemented additional improvements to the strain relief complementing the cable strength. Testing of these new changes has shown improvements in cable cycle performance.

As of **28th August, 2018**, these improvements have been implemented into production of the T-Pole Tester product family.

B. PRODUCT REPLACEMENT:

Please IMMEDIATELY STOP using your Recalled Tester. Please contact Fluke's authorised service and calibration agent, Celemetrix Australia to return your Recalled Tester, at no cost, for replacement.

Upon return of your Recalled Tester in accordance with the instructions below, you will obtain a brand new and improved T-Pole Tester of the same model number. You will also receive a 1-year extension of the warranty from 2 to 3 years by simply registering the replacement product, upon receipt, online at www.fluke.com/registration.

All product returns and exchanges will be handled by Fluke Australia's authorised service agent, Celemetrix Australia, contact details on the following page.

SAFETY WARNING! PLEASE READ!**Important Voluntary Recall Information Regarding
Fluke T110, T130 and T150 Two-Pole Voltage Testers****C. WHAT YOU NEED TO KNOW:**

Contact Celemetrix Australia via the link below and follow the instructions to arrange for return of your product to their nearest facility. Celemetrix will exchange your T-Pole tester free of charge if it falls under the units that are affected within this safety recall.

<http://www.celemetrix.com.au/tpt-recall>

Once submitted, you will receive an email from Celemetrix with your online submission receipt. Please print this receipt and send it out along with the Fluke T-Pole Tester to one of the following addresses:

Sydney

Unit 1, 6 Anella Avenue
Castle Hill NSW 2154
Australia

Melbourne

20 Joseph Street
Blackburn North, VIC 3130
Australia

Brisbane

Unit 58 /111 Leitchs Road
Brendale QLD 4500
Australia

New Zealand

7B Carmont Place
Mt Wellington 1061
New Zealand

We once again apologise for any inconvenience caused by this action and should you have any queries, please do not hesitate to contact us.

Sincerely,

Salvatore Parlatore
Vice President, Fluke Service Installation Tools